



## **Isabel's House Strengthens Families!**

As members of our community, you can refer families in crisis to Isabel's House 24 hours a day, 365 days a year!

### **The Facts of Isabel's House:**

- A Crisis Nursery that provides short-term residential care to keep children ages birth to age 12 safe when their families are experiencing a crisis.
- A voluntary program. Parents give consent for Isabel's House to care for their children as we do not take custody or guardianship.
- Children stay at least 24 hours and parents have 30 days within a year to use Isabel's House services.
- Isabel's House looks like a home and has a comfortable environment where children can play, learn, and grow.
- Children are transported to their home school within the Springfield Public School District.
- Isabel's House is not a substitute for day care, nor can children in foster care or care of the state stay at Isabel's House.

### **What is a crisis?**

- A crisis includes, but is not limited to: homelessness, unsafe housing, domestic violence, medical emergencies or hospitalizations, substance abuse

### **What can you do as a Community Member?**

- As a member of our community, when you know of a family in crisis, you can either call Isabel's House yourself to discuss the family's situation or you can give the parent our phone number because anyone can refer a family to Isabel's House.

**Our phones are answered 24 hours a day to help families in time of need. Please feel free to contact our Family Advocates with any specific questions or for additional information.**

**Isabel's House is located at 2750 W Bennett in Springfield.**

**865-CARE (2273) [www.isabelshouse.org](http://www.isabelshouse.org)**